

SOFTWARE DEVELOPER - ServiceNow

Job Description

We are looking to hire **software developers** with experience in implementing ServiceNow products & solutions. You will augment our growing team and play a critical role in delivering a broad range of development and implementation projects for our customers on the ServiceNow platform.

Responsibilities

- ❖ Engage in customer interactions covering requirements discovery, analysis, detailed design, demos & retrospectives.
- ❖ Build & deliver solutions & services, ensuring quality of deliverables & addressing technical support issues.
- ❖ Learn, and experiment with new technologies and apply them on customer opportunities
- ❖ Continue to develop skills and competence in ServiceNow Products & Solutions and related enterprise platforms/products

Qualifications & Work Experience

- ❖ Education: Bachelor's degree in Computer Science & Engineering, Information Technology, or related field
- ❖ Overall Work Experience: 2 – 5 years overall work experience, with 1-3 years hands-on experience implementing ServiceNow products and solutions

Skills & Competencies

ServiceNow Experience

- ❖ ServiceNow Platform Development skills: Customization & Configuration of out-of-the-box features, Scripting, WorkFlow Editor / Flow Designer, Virtual Agent, ATF, App Engine / Studio & GIT Integration, Integration Hub & Spokes
- ❖ ServiceNow UI Development skills: Customization & development experience with Service Portal and/or UI Builder, Mobile App Development
- ❖ ServiceNow Product & Implementation knowledge in one or more of the following: ITSM, ITAM, CSM, HRSD, SecOps, GRC
- ❖ ServiceNow Administration Knowledge

Technical Domain Expertise (Good to have)

- ❖ Identity & Access Management: OAuth, OpenID-Connect, SAML, SSO
- ❖ UI Development Experience: Angular/AngularJS, Bootstrap, HTML5 Web Components
- ❖ Distributed Computing considerations such as message queues, publish & subscribe computing models
- ❖ Operational aspects such as Reporting, Monitoring, Logging, Troubleshooting

Persona & Soft Skills

- ❖ Good Oral & Written Communication: Good vocabulary & comprehension, participates actively in team discussions
- ❖ Professionalism & Work Ethic: Respect for time & deadlines, Quality focus in work - avoids hacks & quick-fixes
- ❖ Strong Analytical & Critical Thinking skills: Ability to break down complex problems into smaller parts, estimate effort
- ❖ Self-Learner with ability to scale: Demonstrable evidence of having attempted to go beyond regular work to acquire new skills