

SERVICENOW DEVELOPER TRAINEE

Job Description

As a ServiceNow Developer Trainee, you will initially focus on learning and attaining certification on the ServiceNow Platform so that you can quickly transition to developing & delivering solutioning services to our customers and strategic partners. Your success will lie in how quickly you are able to learn, get certified and start contributing to specific customer projects that bring revenue to the company.

Responsibilities

- ❖ Develop functional & technical knowledge on ServiceNow Products & Workflows using a combination of self-study, formal training, team discussions, hands-on work on your personal ServiceNow instance etc.
- ❖ Qualifying the ServiceNow certification tests as assigned.
- ❖ Build & deliver solutions & services on ServiceNow, ensuring quality of deliverables & addressing technical support issues.
- ❖ Develop knowledge on various standards, tools & techniques in the wider technology domain.
- ❖ Develop soft skills and competencies for operating in a professional work environment.

Qualifications

- ❖ Education: Bachelor's degree in Computer Science & Engineering, Information Technology or related field, MCA
- ❖ Overall Work Experience: 6+ months as a college intern in a technology company

Skills & Competencies

General Computing Awareness

- ❖ Operating Systems & Networking
- ❖ Cloud, Virtualization & Containerization
- ❖ Software Architectural & Design Patterns

Programming & Design Expertise

- ❖ Programming Languages, Libraries & Frameworks: Hands-on programming experience on one or more of Java, Javascript, Angular JS / Bootstrap, HTML / CSS etc.
- ❖ API Development & Integration: REST, SOAP, XML, JSON
- ❖ Database Design: RDBMS, LDAP, NO-SQL
- ❖ Communication Protocols: HTTP(S), TCP/IP, Messaging etc.
- ❖ Test Automation Familiarity: SoapUI / ReadyAPI, JMeter, Selenium, Jasmine / Protractor / Jest
- ❖ Programming & Development tools such as IDEs, Version Control (GIT), Build & Packaging tools
- ❖ Familiarity with SDLC processes using traditional Waterfall & Agile/Scaled Agile methodologies and associated tools

Soft Skills & Persona

- ❖ Good Oral & Written Communication: Good vocabulary & comprehension, participates actively in team discussions
- ❖ Professionalism & Work Ethic: Respect for time & deadlines, Quality focus in work - avoids hacks & quick-fixes
- ❖ Strong Analytical & Critical Thinking skills: Ability to break down complex problems into smaller parts, estimate effort
- ❖ Self-Learner with ability to scale: demonstrable evidence of having attempted to go beyond regular course curriculum